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Erickson Machine Tools has been developing metal working solutions for our hundreds of customers since 1960. When you partner with Erickson Machine Tools, you can count on us standing behind our products and service for generations to come. We stay with you through the growing pains of your developing company, developing products, and developing markets. We believe that every customer deserves the reliability offered by Erickson Machine Tools. That's The Erickson Difference!

If you would like to join other members of the Erickson Team in delivering excellent customer service, please apply to Erickson Machine Tools, Inc., as we currently have an opening for the following position:

CNC Machine Tool Service Technician

Location: Story City, IA; Midwestern Travel, primarily in Iowa & Nebraska
Salary: To be determined based on abilities and experience
Position Type: Regular, Full-time

Job Description:

CNC Service Technicians needed for family owned business that has more than 50 years experience selling, servicing and repairing CNC machines and machine tools.

Essential Duties and Responsibilities:

- Installation and set-up of new CNC machines and equipment
- Diagnose and repair equipment on site and trouble shoot over the phone when needed
- Warranty service work on equipment
- Scheduled maintenance on customers machines as requested
- Assist the parts department when necessary
- Assist in sales and quoting service work for new customers
- Work with vendors on improving machines and parts
- Participate in continuing education/training to stay current with new technology
- Train customers on how to operation and maintenance new equipment

Knowledge, Skills, and Abilities:

- 3 years experience minimum in servicing and repairing CNC machines
- Commitment to providing top quality customer service

Position Details:

- 25-30% over the road travel (reasonable travel expenses covered)
- Service vehicle provided
- Cell phone & Laptop provided
- Full benefit package

Application:

E-mail cover letter and resume to:
Dave Lockhart, Service Manager
Erickson Machine Tools, Inc.
dave@ericksonmachine.com